

# To apply eVISA

## Terms and Conditions

- Apart from the professions mentioned in this visa application, you are not allowed to engage in any sort of work with or without charges.
- Applicant shall abide by the laws of the Republic of the Union of Myanmar and shall not interfere in the internal affairs of the Republic of the Union of Myanmar.
- Legal action will be taken against those who violate or contravene any provision of the existing laws, rules and regulations of the Republic of the Union of Myanmar.
- Applicant shall not be allowed to travel to the restricted area without seeking prior permission.
- It is important to notice that the Approval letter is not a confirmed Visa letter.
- The Approval letter is valid up to 90 days from the date of issue.
- There will be no refund for Visa Transaction Fees.
- In unfortunate case of if your application is rejected, no reason will be provided or can be requested.
- Processing time is up to (3) working days excluding Saturdays, Sundays and Public Holidays.

## Notice to Tourists to apply eVisa

1. For more information please go to [evisa.moip.gov.mm](http://evisa.moip.gov.mm) and information on restricted area go to [mip.gov.mm](http://mip.gov.mm).  
You will need the following before you apply:
  - a. Your passport validity must have at least (6) months.
  - b. You have to upload one **COLOR PHOTO** (4.8 cm X 3.8 cm) taking during last (3) months.
  - c. Visa, Master, American Express or JCB credit cards for the payment of USD 50.00.
2. Tourist Visa processing information :
  - a. The validity of eVisa approval letter is 90 days from the issued date. If it is expired, entry will be denied.
  - b. Length of stay is (28) days from the date of arrival in Myanmar.
  - c. eVisa service is non refundable.
  - d. You will receive an email acknowledgement within 1 hour after successful payment.
  - e. The processing time is upto (3) working days.
3. If the applicant has child(ren) under (7) years old on the same passport, you have to put the name of that child, date of birth in the minor section of the application form.

4. Tourists must stay in registered hotels, motels, inns, guest house and resort during your stay in Myanmar.
5. The applicant should complete individual personal data whether passenger is FIT or package tour.
6. eVisa is a only valid for a single entry. Re-entry will require a new visa.
7. Currently passengers with eVisa are only permitted to enter via following ports :
  - a. Yangon International Airport
  - b. Mandalay International Airport
  - c. Nay Pyi Taw International Aiport
 We will announce other port of entry in due course.
8. If you are visiting Myanmar via cruise, please contact your tour agent for Pre-arrangement Visa on Arrival. You will not be able to use eVisa to enter Myanmar via seaport.
9. If the decision is not allowed to entry, you may return by the same flight.
10. Ordinary passport holders from the following countries are giving visa exemption for 14 days-
  1. Brunei
  2. Cambodia
  3. Indonesia
  4. Laos
  5. Philippines
  6. Thailand (Three International Airports Only)
  7. Viet Nam
11. Passport holder from the following countries and **Taiwan** are eligible to apply Tourist eVisa:

No.	Country Name	No.	Country Name
1.	Albania	51.	Kenya
2.	Algeria	52.	Korea, DPR
3.	Argentina	53.	Korea, Republic
4.	Australia	54.	Kuwait
5.	Austria	55.	Kyrgyzstan
6.	Bangladesh	56.	Laos
7.	Belarus	57.	Latvia
8.	Belgium	58.	Lithuania

9.	Bhutan	59.	Luxembourg
10.	Bolivia	60.	Malaysia
11.	Bosnia	61.	Maldives
12.	Brazil	62.	Malta
13.	Brunei	63.	Mauritius
14.	Bulgaria	64.	Mexico
15.	Cambodia	65.	Monaco
16.	Cameroon	66.	Mongolia
17.	Canada	67.	Morocco
18.	Chile	68.	Nepal
19.	China	69.	Netherlands
20.	Colombia	70.	New Zealand
21.	Costa Rica	71.	Norway
22.	Côte d'Ivoire	72.	Pakistan
23.	Croatia	73.	Panama
24.	Cyprus	74.	Peru
25.	CZECH	75.	Philippines
26.	Denmark	76.	Poland
27.	Ecuador	77.	Portugal
28.	Egypt	78.	Qatar
29.	Eritrea	79.	Romania
30.	Estonia	80.	Russia

31.	Fiji	81.	Saudi Arabia
32.	Finland	82.	Serbia
33.	France	83.	Singapore
34.	Georgia	84.	Slovakia
35.	Germany	85.	Slovenia
36.	Ghana	86.	South Africa
37.	Greece	87.	Spain
38.	Guatemala	88.	Sri lanka
39.	Guinea	89.	Sweden
40.	Hungary	90.	Switzerland
41.	Iceland	91.	Thailand
42.	India	92.	Turkey
43.	Indonesia	93.	Uganda
44.	Ireland	94.	Ukraine
45.	Israel	95.	United Kingdom
46.	Italy	96.	United States of America
47.	Jamaica	97.	Uruguay
48.	Japan	98.	Uzbekistan
49.	Jordan	99.	Venezuela
50.	Kazakhstan	100.	Viet Nam

## Notice to Business Travellers to apply eVisa

1. For more information please go to [evisa.moip.gov.mm](http://evisa.moip.gov.mm) and information on restricted area go to [mip.gov.mm](http://mip.gov.mm).  
You will need the following before you apply :
  - a. Your passport validity must have at least (6) months.
  - b. You have to upload one **COLOR PHOTO** (4.8 cm X 3.8 cm) taking during last (3) months.
  - c. Letter of Invitation to you from a registered company. ([Sample Here](#))
  - d. Company Registration of inviting company. ([Sample Here](#))
    1. Certificate of Incorporation (For Local Company) or
    2. Certificate of Registration of Branch Office (For Foreign Investment Company)
  - e. Visa, Master, American Express or JCB credit cards for the payment of USD 70.00.
2. Business Visa processing information :
  - a. The validity of eVisa approval letter is 90 days from the issued date. If it is expired, entry will be denied.
  - b. Length of stay is (70) days from the date of arrival in Myanmar.
  - c. eVisa service is non refundable.
  - d. You will receive an email acknowledgement within 1 hour after successful payment.
  - e. The processing time is upto (3) working days.
3. eVisa is a only valid for a single entry. Re-entry will require a new visa.
4. Currently passengers with eVisa are only permitted to enter via Yangon International Airport, Nay Pyi Taw International Aiport and Mandalay International Airport. We will announce other port of entry in due course.
5. If you are visiting Myanmar via cruise, please contact your tour agent for Pre-arrangement Visa on Arrival. You will not be able to use eVisa to enter Myanmar via seaport.
6. If the decision is not allowed to entry, you may return by the same flight.
7. Ordinary passport holders from the following countries are giving visa exemption for 14 days-
  1. Brunei
  2. Cambodia
  3. Indonesia
  4. Laos
  5. Philippines
  6. Thailand (Three International Airports Only)
  7. Viet Nam
8. With relevant Ministry recommandation letter, you may extend your Business Visa.

9. Passport holder from the following countries and **Taiwan** are eligible to apply Business eVisa:

No.	Country Name	No.	Country Name
1.	Australia	26.	Korea, Republic
2.	Austria	27.	Laos
3.	Belgium	28.	Latvia
4.	Bulgaria	29.	Lithuania
5.	Brunei	30.	Luxembourg
6.	Cambodia	31.	Malaysia
7.	Canada	32.	Malta
8.	China	33.	Norway
9.	Croatia	34.	Nepal
10.	Cyprus	35.	Netherlands
11.	Czech Republic	36.	New Zealand
12.	Denmark	37.	Poland
13.	Estonia	38.	Philippines
14.	Finland	39.	Portugal
15.	France	40.	Romania
16.	Germany	41.	Slovakia
17.	Greece	42.	Spain
18.	Hungary	43.	Slovenia
19.	India	44.	Singapore
20.	Indonesia	45.	Sweden

21.	Ireland	46.	Switzerland
22.	Israel	47.	Thailand
23.	Italy	48.	United States of America
24.	Japan	49.	United Kingdom Citizen
25.	Korea,DPR	50.	Viet Nam

## **Frequently Asked Questions**

### **1. What type of Visa can I apply online?**

You can only apply tourist and business visas for eVisa.

### **2. If I have more than one passport, can I apply for the Visa using the particulars from the first passport and then travel with the second passport?**

Travelers are allowed to enter Myanmar with the passport being issued the eVisa.

### **3. Is there any validity restriction of inviting company registration for Business Visa?**

The inviting registered company must have at least 6 months validity of registration.

### **4. Can I apply eVisa if I am travelling with Group Tour?**

Yes. Group Tours can also apply online eVisa. Individual needs to apply and pay separately.

### **5. Can I print my Visa in Black and White?**

Yes, you can, as long as it is clear for checking by immigration officer.

### **6. My trip is delayed and my eVisa is expired. Can you change my eVisa validity date?**

We are not able change the validity dates on your eVisa. We encourage you to re-apply for another visa.

**7. I plan to travel from Myanmar to another country for a short trip and return back to Myanmar again. Do I need to apply two Visas within such a short period of time?**

Yes, you will need to apply for two eVisas. Each eVisa is only valid for a single entry.

**8. I plan to travel to Myanmar three months later, can I apply now? If not, when can I start applying?**

The validity of permitted visa is (90) days.

**9. If my online eVisa application is denied, will I be able to apply Tourist visa through Myanmar embassy?**

Yes. You may apply your visa at Myanmar embassy or online eVisa. However visa application verification policy is the same across the embassies and online applications.

**10. I know that (100) countries permitted with eVisa and tourist visa are allowed to enter Myanmar. May I know which countries you will allow more and what kind of will be extended and provided?**

**11. May I know if I enter on a package tour with eVisa from Yangon International airport, which border checkpoint can I exit from?**

You can enter / exit from (3) International Airports, Nay Pyi Taw, Yangon, Mandalay and exit from (4) International border checkpoints, Tachileik-Meisai, Myawaddy-Mesauk, Kauthaung-Yannnaung, Hteke-Phunaron.

**12. Will Visa on Arrival and Myanmar Embassy continue to issue visa when Myanmar has launched online eVisa?**

Yes. You may apply visa online or at Myanmar Embassy near your location. Visa on Arrival is for Business Visa only.

**13. Which department can I contact to ask questions regarding eVisa?**

Please contact Myanmar Immigration phone number 067-431125, contact [evisa.moip.gov.mm](mailto:evisa.moip.gov.mm), [contact@myanmareaset.com](mailto:contact@myanmareaset.com) and [myanmareaset.com](http://myanmareaset.com).

**14. May I know the provision of rules and regulations for visa violation?**

The website of Ministry of Immigration and Population [mip.gov.mm](http://mip.gov.mm) has stated the rules and regulations for passengers.

**15. Can I contact any Myanmar embassy to check on the status of my eVisa?**

No. Please check your eVisa status [online](#). eVisa once approved an Approval Letter is sent directly to your designated email address.



**16. Will I receive my eVisa in postal or do I collect it at the Myanmar checkpoint?**

No. Please check your eVisa status online. eVisa once approved an Approval Letter is sent directly to your designated email address.

**17. How do I receive my eVisa Approval Letter?**

When your eVisa application has been approved an Approval Letter is sent to your designated email address. Alternatively you may download your Approval Letter via Visa Application Status Enquiry at

<http://evisa.moip.gov.mm/statusenquiry.aspx>. Please take note that the download option is only available to approved application.

**18. Do you have any policy regarding the issue of permission for entry if those bring copy of approval letter instead of original (or) take a photo of it?**

You are require to print out the eVisa approval letter and present it at the Immigration upon arrival.

**19. How many copies of Approval Letter do I need to print out?**

You would only need to print out one copy.

**20. How many days could I get in Myanmar if I travel with eVisa?**

The permitted days is (28) days when you arrive in Myanmar.

**21. How long will it take to get necessary documents from you?**

You will receive acknowledgment mail of application within (1) hour and eVisa processing takes up to 3 working days, starting from the time that we receive your application.

**22. May I know the reasons why the application is rejected?**

If it is rejected, the office will reply just rejection but not giving reasons.

**23. Regarding the date of application in advance, is there any policy for public holiday and vocation?**

Processing time is (3) days to verify application. Public holidays are not counted in (3) working days.

**24. I know that the processing for eVisa is within (3) days after receiving the application form. What can I do if haven't got the result because of the Internet within (3) days?**

eVisa system is designed with all contingencies in mind (such as back up systems and Internet facilities). In the event that you have interruptions on your Internet connection, please find other means to access the Internet.

**25. Can I make payment offline?**

Only online payment through credit cards are accepted.

**26. Do I get a refund if my application is rejected?**

Payment of the application fee does not guarantee approval of a visa. Unfortunately we are not able to refund as we have stated in our Terms & Conditions.

**27. Do I need to queue at Visa on Arrival desk when I reach Myanmar with eVisa?**

eVisa is not a Visa on Arrival hence there is no need to queue for any visa sticker. Proceed straight to immigration counter when you arrive.

**28. I have completed my application and payment but there is no email confirmation whether it is successful or not, what do I do?**

In case that you do not receive any confirmation email from us, please check your Spam or Junk mail folder before contacting us.

**29. I do not receive acknowledgement email from eVisa within (1) hour and how do I get receipt for payment?**

eVisa system will send acknowledgement email to your email address upon successful payment. Alternatively you may print your payment receipt via Visa Application Status Enquiry at <http://evisa.moip.gov.mm/statusenquiry.aspx>.

**30. What size is the entry stamp on the passport for eVisa?**

Normal entry stamp which is approximately 1.5x1.5 inches will be used.

**31. How long is the approval letter valid for?**

Approval letter is valid for 90 days from the date of issue.

**32. How safe are my credit card details?**

For secure online payment, we use Secure Socket Layers (SSL) to keep your credit card details safe. In no cases will your debit/credit card details be transmitted unencrypted over the Internet.

**33. My credit card number is correct, but it was not accepted by your system. Why?**

It might be due to any problems below:

- (a) There might be some computer error or irregular card information.
- (b) You have reached credit limit/your account is not enough money to pay.
- (c) You have entered incorrect card expiration date or your card has expired.

- (d) You have entered incorrect One Time Password (OTP) Code.
- (e) Your card is not registered to pay online in the Issuer Bank.

**34. I have already applied Tourist visa through eVisa online system. Can I change it to Business or Social visa?**

No. Visa cannot be changed to other visa types such as Business and Social.

**35. Do children under 7 years holding their own passports require to make a separate eVisa application?**

Yes. Children under age of 7 holding their own passports are require to apply eVisa separately and pay USD 50 for the eVisa. If your child is under 7 and is listed in parent/guardian passport and accompanying the trip, please fill up the minor information included in eVisa application form.

**36. I entered one of my information (Full Name/ Nationality / Passport Number / Email address) incorrectly and could you please modify it?**

Applicants are asked to confirm all the provided information are correct and accurate before the payment during the application. And applicants have to “Confirm”. Our eVisa system is not able to update or modify any of the information applicants have entered wrongly. Applicant is responsible to provide all the information correct and accurately to avoid unnecessary issues at Myanmar Immigration upon arrival. We do encourage to make sure all the information provided are correct before submitting the application.

**37. I would like to know more information on Visa on Arrival.**

Please visit <http://www.mip.gov.mm> for more information on Visa on Arrival.

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